



## Technical Help Series

### Downloading and unzipping files

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## Technical Help Series

### Downloading and unzipping files

After completing the payment process through PayPal or 2Checkout you will be returned to the Bunnycup Embroidery website where your files are ready for instant download.


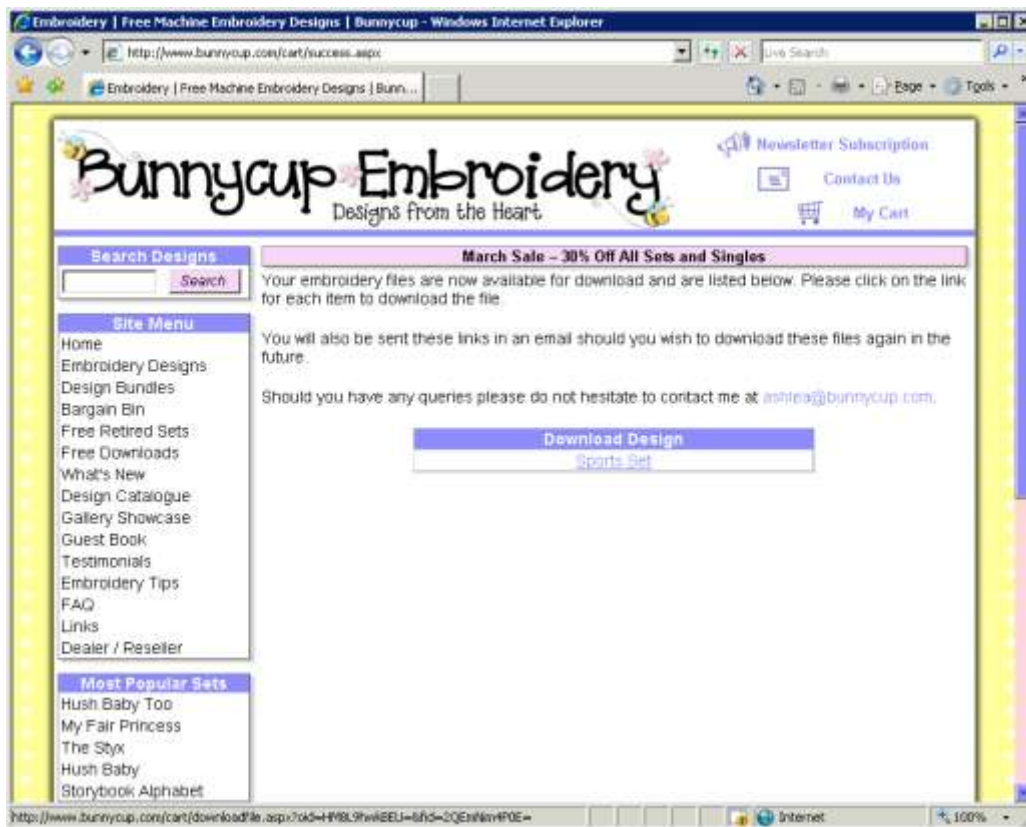
 On the final page of the payment process there is a link to return to the Bunnycup Embroidery website. You must follow this link for instant downloads otherwise the files will not be available until the order has been manually processed.

Figure 1 shows the Bunnycup Embroidery design download page. Each design set or single that has been purchased is available as an individual download.

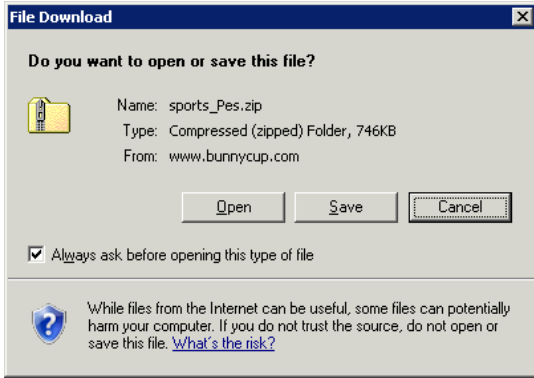


**Figure 1 Bunnycup Embroidery Download Page**

By clicking on the link for each file the download will automatically begin.

Bunnycup Embroidery files are downloaded as ZIP files. ZIP Files are a single file that can contain many files with in it in a compressed format to reduce download times. Don't worry if you don't understand what ZIP Files are. We'll show how to mange them a little later. For now you just need to download it and save it on your computer.

When clicking on the download link you will be prompted for where to Open or Save the file as shown in Figure 2.



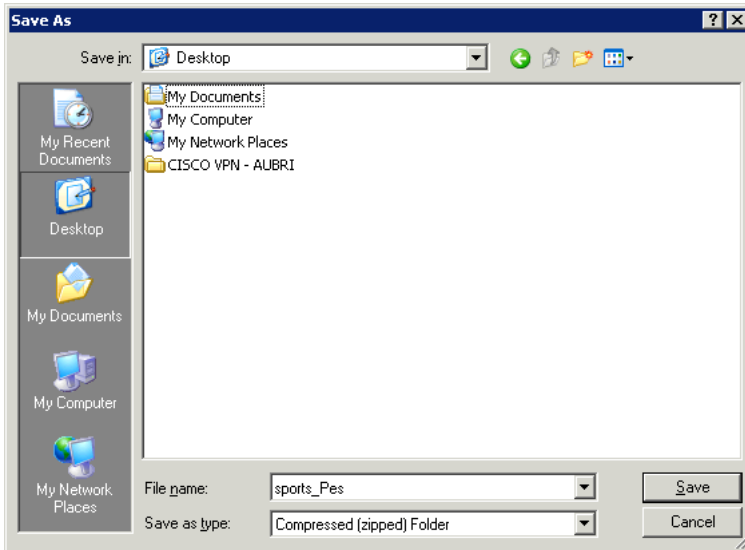
*If you have a download manager you should disable it for this download. This is often the cause if you receive a download that has a size of zero or has a .ASPX file extension*

*You can also right click on the download link and choose Save Link As...*

**Figure 2 Open or Save the file download**

You should choose to Save the file rather than Open. This will allow you specify exactly where the file should be saved. This way you will always know where your ZIP files have gone. Bunnycup Embroidery recommends creating a folder on your system to store your downloads.

When you choose to save your file you will be prompted where to save it as shown in Figure 3.

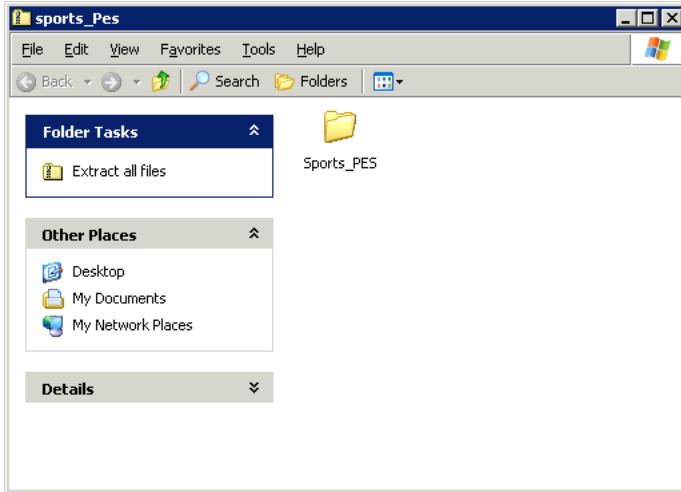


*Sets have the format (eg PES) in the file name while singles contain files for all formats in the ZIP file*

**Figure 3 Where to save your ZIP file**

When the download has completed you can then open the ZIP file either in Windows Explorer (by double clicking on "My Computer" on the Desktop or through the Start menu).

When you double click on the ZIP file in Windows Explorer to open it you will see what is in the ZIP file as shown in Figure 5.

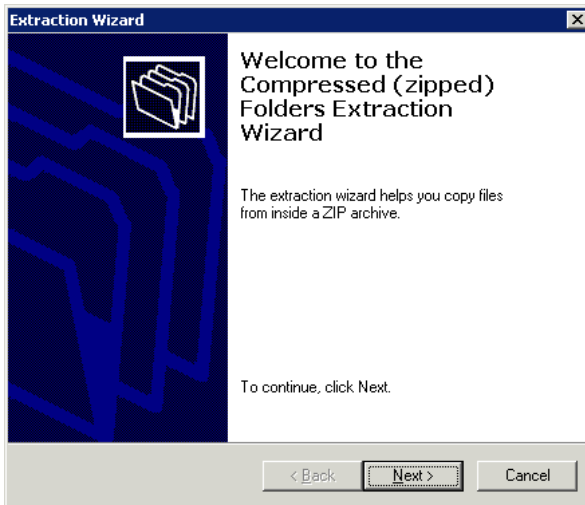


*If your view doesn't show "Folder Tasks" on the left side from the File menu and select "Extract All..." instead*

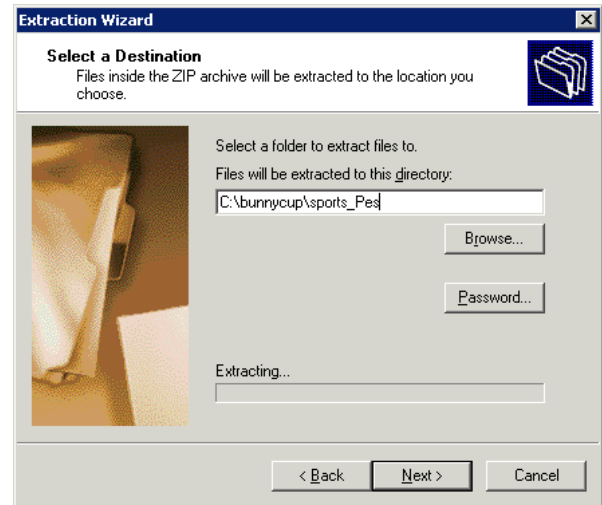
**Figure 4 ZIP File contents shown in Windows Explorer**

To extract the files for use in your embroidery software click on the "Extract all files" command shown in the task bar on the left.

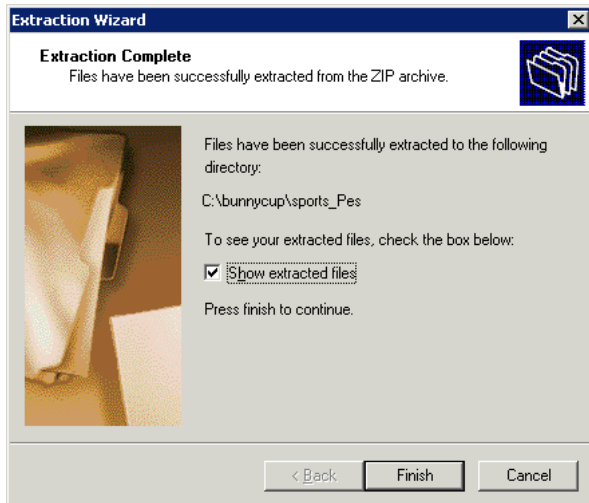
The Compressed (Zipped) Folders Extraction Wizard will then guide you through the following steps.



**Figure 5 Select Next to continue**

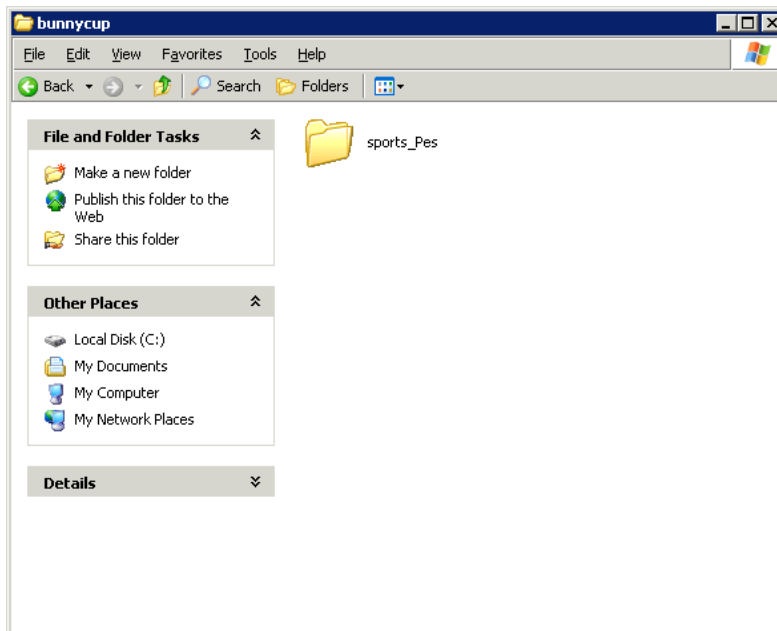


**Figure 6 Select where to save the files**



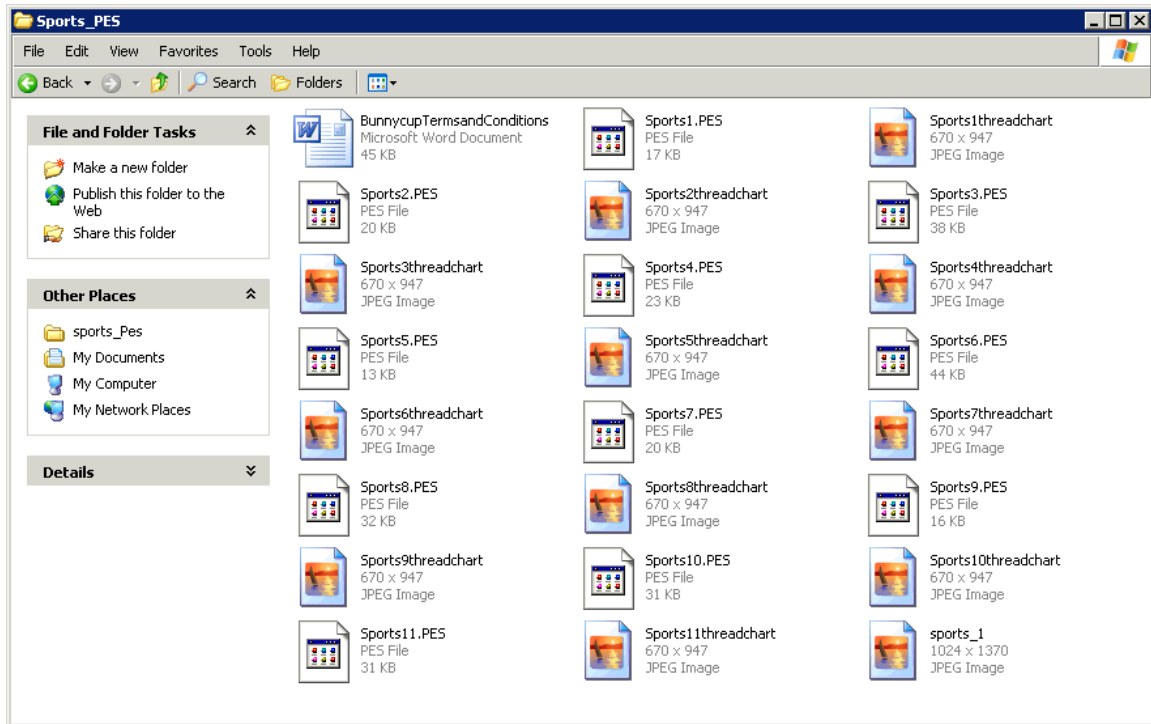
**Figure 7 All finished**

In Figure 8 the final extraction message is shown. Leave the “Show extracted files” selected and your files will automatically be shown in a new Windows Explorer view when you click Finish.



**Figure 8 Windows Explorer view of extracted folder**

You can now double click on the folder to view the files inside. There are a number of standard files included but the exact files will vary depending on the format you have purchased.



**Figure 9 Files included in PES set**

JPG images show the thread chart for each design in the set. You are able to view these in Windows XP simply by double clicking on them. The PES (or other format) files will require your specific embroidery software to view them. Please see your software manual for how to open and use these files.

It is recommended to open the files from within your embroidery application (usually by selecting File and then Open from the main menu) rather than double clicking them. This way you can be sure you are opening them in the expected software.